



# YAMAHA

*Revs Your Heart*

## OUTBOARD ENGINE WARRANTY BOOKLET

SOLE DISTRIBUTOR



**ALIA INVESTMENTS (PVT) LTD**

It is recommended to use Yamalube oil for Yamaha OBM's, which carefully protects your engine while letting it perform to its peak.

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Dear Valued Customer,

Thank you for choosing a Yamaha. You are now the proud owner of the number ONE selling outboard engine in the Maldives since the mid- 1980's. In fact, statistics show that YAMAHA outboards are the number one market leader in the world (based on the number of units sold in various countries). We are confident that you too will be satisfied with the engine performance and durability. Consider your purchase as a valuable investment.

Your new engine has a 6-month limited warranty against manufacturing defects. This booklet has the details. To better assist you, in the unlikely event of a warranty claim, please ensure that your data in the attached ***Warranty Registration Card*** are correct, the card is completely filled and your engine is registered for warranty at YAMAHA / ALIA.

As warranty cannot be honored without your ***Warranty Registration Card*** you are requested to keep it safely.

These warranty conditions are made for your benefit, and to avoid confusion. The information will also let you know what is claimable and assist you to understand how to take precautionary measure and avoid engine damage. Please read the owners manual before using your new engine.

Our address details are on the back page of this booklet.

Again, thank you for your decision on a Yamaha.

Management  
Alia Investments (Pvt) Ltd

## WARRANTY FOR OUTBOARD MOTORS

### **A. CONDITIONS OF WARRANTY.**

1. Only the sole distributor of Yamaha Outboard Motors in the Maldives, ALIA INVESTMENTS PVT. LTD (ALIA) will deal with all warranty related service or repair. No other party is authorized.
2. Warranty is only accepted:
  - (a) On brand new engines bought from ALIA directly.
  - (b) On brand new engines (only to engines sold originally from ALIA to reseller) bought from ALIA certified resellers.
3. Warranty period calculation will start from the date of purchase.
4. Warranty is only against manufacturing defects.
5. Engine must be installed as per the Owners Manual.
6. Engine should be installed on a suitable matching hull that is the right category with engine.
7. Standard electrical items provided in the engine packing has to be used in all types of installation for any engine purchased. Warranty will not be applicable to any damages caused by using faulty existing electrical items installed on the hull.
8. Engine "break-in" period should be done as advised by YAMAHA/ALIA
9. After completing engine "break-in" period, ALIA should be informed to recheck the engine.
10. Gear Oil used in the engine should be "Yamalube" Marine grade Gear Oil
11. Engine oil used shall be Yamalube outboard engine oil only.
12. In any circumstance non of the engine parts should be removed except the Filter and Spark Plug without the authorization of YAMAHA/ALIA.

13. If any fault is noticed, the customer must get an authorization from YAMAHA/ALIA before using the engine any further.
14. Warranty will not be applicable to any damage caused by accidents. If an accident occurs YAMAHA/ALIA, should be informed and customer must get an authorization before further use of the Engine. During warranty period, all types of service and (or) repair shall only be done by the service staff of YAMAHA/ALIA
15. After the “break-in” period is over, when driving, the RPM should be below 5800. If the YAMAHA/ALIA recommended RPM is not acquired, YAMAHA/ALIA should be informed immediately in writing and a solution should be found. If a problem arises due to using the engine at a higher RPM, the warranty will not be applicable.
16. Furthermore, YAMAHA/ALIA will not be responsible for any damage caused by the act of the user (though engine may be under the warranty period), including but not limited to the following:
  - (i) Problems caused because of the water mixed in petrol.
  - (ii) Problems caused by water entering in to gear.
  - (iii) Problems caused by not using Yamalube outboard engine oil or incorrect quantity of oil (Two Stroke engines)
  - (iv) Problems caused by not using enough quantity of Yamalube outboard engine oil / correct level (Four Stroke engines)

## **B. SCOPE OF WARRANTY COVERAGE.**

- (i) A fault has resulted from the factory design, workmanship and / or material.
- (ii) Such an application is made within the frame of "Conditions of Warranty" mentioned above.
- (iii) Such an application is made without clashing with "Exclusions from warranty" provided below.
- (iv) A fault has occurred to the outboard motor even though it had the inspection and servicing of items performed as prescribed by YAMAHA/ALIA

## **C. EXCLUSIONS FROM WARRANTY AND COMPENSATION.**

Warranty will not apply on the following conditions:

- (i) Use in competition, racing, or use in similar special activity.
- (ii) Damage caused by improper use for a purpose other than originally designed or intended;
- (iii) Damage caused by and/or trouble resulting from incorrect mounting of the outboard motor involved onto the boat;
- (iv) Damage caused by use of spare parts other than Yamaha Genuine spare parts;
- (v) Damage caused by gasoline (Petrol) of poor quality;
- (vi) Damage caused by neglect of periodic inspection;
- (vii) Damage caused by work rendered by any person other than the one designated by YAMAHA/ALIA to do such work.

- (viii) Damage caused by improper transport and/or storage;
- (ix) Damage caused by improper maintenance and setup;
- (x) Damage caused by operating the engine at an RPM other than specified by YAMAHA/ALIA;
- (xi) Damage caused by an act of natural calamity, fire, collision, submergence, accident or any other force majeure events;
- (xii) If a two-stroke engine reaches 800 hours, that engine must be overhauled at ALIA Service Center. Necessary parts shall be borne by the customer. YAMAHA/ALIA shall provide the Service free of charge to the customer.
- (xiii) If a two-stroke engine is used for more than 800 hours without overhauling at ALIA Service Center, the warranty will become void.
- (xiv) If a four-stroke engine reaches 1000 hours that engine must be overhauled at ALIA Service Center. Cost of the necessary parts shall be borne by the customer. YAMAHA/ ALIA shall provide the Service free of charge to the customer.
- (xv) If a four-stroke engine is used for more than 1000 hours without overhauling at ALIA Service Centre, the warranty will become void.
- (xvi) Customer should inform to YAMAHA/ALIA after using the engine up to 700 hours if two-stroke; and 900 hours if four-stroke, for the service / inspection recommendation.
- (xvii) Customer may choose to perform their own Service as per above. However warranty will be void if done at any place other than ALIA Service Center.

- (xviii) Lack of proper maintenance and off-season storage as described in the owner's manual and this book, improper service or mounting of motor, installation of parts or accessories that is not equivalent in design and quality to genuine Yamaha parts.
- (xix) Damage caused by water entering engine cylinder(s) through exhaust system or carburetor(s).
- (xx) Operation of the motor at an RPM other than specified, improper propeller selection, use of fuel, lubrications, oils, and fuel/oil mixtures that are not suitable for outboard motor use and contaminated fuel.
- (xxi) Growth of marine organisms on motor surfaces
- (xxii) Failure or damage as a result of corrosion caused by stray current or outside galvanic activity such as the application of copper based anti-fouling paint (moored boat).
- (xxiii) Choosing an appropriate propeller matching the boat & engine horsepower is customer/boat builders responsibility. If not a specific propeller is requested; engine is supplied with factory packed propeller. If any change is required after usage; the customer shall take responsibility to replace with appropriate propeller.

**D. THIS WARRANTY WILL NOT COVER THE ROUTINE SERVICE ADJUSTMENTS, TUNEUPS SUCH AS CARBURETOR AND IGNITION TIMING ADJUSTMENTS.**

This warranty will not cover the following expenses, which shall be borne by the customer even if engine is serviced under warranty.

- (i) Removal of the motor from the boat and reinstallation.
- (ii) Transportation of the motor to and from the YAMAHA/ALIA Service Center.

**Notes:**

- N-1. Replacement of spark plug, shear pin, cotter pin, bolt, nut, washer, shim, contact breaker, anode and/or oil will not be covered by warranty.
- N-2. Propeller and assembly parts will not be covered under warranty. However, if it is considered as a special case of defective parts by YAMAHA/ALIA, YAMAHA/ALIA may review the warranty claim for such faulty part and provide warranty if the claim is considered justifiable.
- N-3 Any modification made by Yamaha Motor Company Ltd. (YMC) on an outboard motor will not impose any obligation on YAMAHA/ALIA to make the same modification on all the products of the same model which have already been manufactured.

**REMEDIES AVAILABLE.**

- I) YAMAHA/ALIA will exchange damaged part(s) with new same/similar part(s) and perform free installation and repair.
- ii) There will not be any form of monetary compensation or otherwise.
- iii) The remedy described above is the exclusive remedy for any defect in products available to customer. YAMAHA/ALIA shall not be responsible for consequents or indirect damages whether in contract, tort or otherwise.



- (iv) If a spare part is replaced under the warranty conditions, the original (defective part) will become property of YAMAHA/ALIA and will not be given back to the customer.

**\*\* This Warranty will be terminated if the customer violates any of the afore mentioned points.**

**\*\* If service was performed on the engine, customer must pay for all charges for the repair, **other than warranty issues.****

**\* Warranty claim should be informed to YAMAHA/ALIA immediately by fax, phone, or email and shall be officially reported (in writing) to YAMAHA/ALIA within 24 hours of the incident.**

Condition of warranty may change from time to time with notice and will be effective immediately.

# CONTACT DETAILS

## Motorcycle Service Center

M. Alia, Handhuvarree Hingun, Male', Maldives

☎ (960) 333 6665

### Sales

☎ (960) 729 1734

✉ [mcsales@yamaha.aliamaldives.com](mailto:mcsales@yamaha.aliamaldives.com)

### Service

☎ (960) 739 1734

✉ [mcservice@yamaha.aliamaldives.com](mailto:mcservice@yamaha.aliamaldives.com)

## Yamaha Showroom

M. Alia Building, Ground Floor, Male', Maldives

☎ (960) 300 9797 ☎ (960) 794 1734

✉ [sales@yamaha.aliamaldives.com](mailto:sales@yamaha.aliamaldives.com)



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